

# Welcome to the Parking Garage @ Lavery Transportation Center!

Your keycard gives you 24/7 access to the parking garage located inside the Lavery Transportation Center operated by Golden Heart Parking Service. We offer five floors of parking in a secure facility . There is a spiral staircase with entry at each floor or you can use the elevator provided. We physically check the garage periodically between the hours of 9 am to 4 am, as well as monitor the cameras (when alerted to movement) 24 hours a day. If you have any trouble, please don't hesitate to contact us at: 907-388-7037, 907-388-8839 or 907-687-6997. **We are on call 24/7 and can remote into the parking system to help you!**

- ❖ Please keep your keycard on your person, especially if you could potentially be moving through the garage after hours.
- ❖ After hours' time is: 6:00 pm to 7:00am Monday through Friday, all day on Saturday and Sunday as well as major holidays. The coil doors will be down, and doors locked. The garage is not closed. Access is only given to those possessing a keycard or ticket for security purposes.
  - ❖ Please do not let an individual in the man doors that does not also possess a keycard or ticket.
- ❖ If, when entering/exiting in your vehicle, the screen reads "car not on loop" you will need to move your vehicle forward. The gate will open when the sensors in the concrete (ground) have enough metal on them to know it's a vehicle.
- ❖ Pedestrians can not enter through the 3<sup>rd</sup> Avenue Entrance/Exit or 2<sup>nd</sup> Avenue Exit after hours (when the coil doors are down). You will have to use the Lacey Street door to access the garage.

## To Access Garage with your keycard:

- 1.) Have your keycard ready.
- 2.) Tap your keycard against the icon that looks like below on the bottom right corner of the 3<sup>rd</sup> Avenue Entrance/Exit kiosks and center of all card readers at all doors including the 2<sup>nd</sup> Avenue Exit card reader.:



- 3.) Keycard will activate the gate, welcoming you on entry or reminding you to drive safe upon exit. The gate arm (and coil door if in use) will open. At the door card readers, you should hear a "click". This notifies you that the door has been unlocked for you.
- 4.) Enter/exit the garage. You may use either the 2<sup>nd</sup> Avenue exit or the 3<sup>rd</sup> Avenue exit with your keycard.
- 5.) Take your keycard with you. **DO NOT** leave it in your vehicle. Your keycard is necessary for after-hours access. After hours is considered 6:00 pm to 7:00 am Monday through Friday, all day Saturday and Sunday along with major holidays.